

Your visit to MSHC may take more than 2 hours,
you will have to wait in between each step.

Please note not all clients will need all steps.



MSHC

MELBOURNE SEXUAL HEALTH CENTRE
Part of AlfredHealth

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www.mshc.org.au

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**What will happen
during your visit**

Melbourne Sexual Health Centre



MSHC

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Please read this brochure carefully as it explains what will happen during your visit



Step 1: Sign In

You need to tell us you are here.

Use the touch screen computers in the waiting room.

Step 2: Check personal information

After you sign in, you need to go to the Reception desk so we can check your personal information.

Your personal information is your:

- Name
- Date of birth
- Email address
- Telephone number
- Medicare card number

Medicare

If you do not have a Medicare card, we can still help you. You can still get free sexual health care without a Medicare card.

Step 3: Talk to the nurse

A Nurse will ask you about

- your sexual health
- sexual health concerns you have today

This Nurse will decide if Melbourne Sexual Health Centre is the right place to help you. Sometimes we may ask you to come back on another day, or go to another health service.

Step 4: Sexual health check

A doctor or nurse will

- talk to you about your sexual health concerns
- ask some personal questions about your sexual health risks and general health
- talk to you about about tests and treatment

The nurse or doctor may need to do an **examination** to work out if you have any infections.

An examination is when the doctor or nurse looks at your genitals. **Genitals** are your private parts:

- Penis
- Vagina
- Vulva
- Anus or bottom
- Testicles

The doctor or nurse will talk to you about the examination. You can choose what happens during the examination. The doctor or nurse will then ask you to undress from the waist down.

Examination and testing sometimes causes a small amount of discomfort.

Tests

The doctor or nurse will talk to you about what tests they think should be done. You can choose which tests are done. The doctor or nurse may need to test your blood or urine.

Step 5: Results

- Some test results are available within 30-60 minutes. Other test results take up to 1 week.
- We will always contact you to tell you if you have an infection.
- If you do not have any infections we will not contact you.
- You can telephone us 1 week after your visit to check on your results.

Step 6: Treatment

If your test results are ready on the day of your visit, we may give you an injection or medicine to take.

We may offer you a **vaccination**. A vaccination is an injection which protects you from getting an infection in the future.

If your test results show any infection and you have already left the clinic, we will call you and ask you to come back to get the right treatment. Treatment might be medicine or an injection.

Other important information

Melbourne Sexual Health Centre does a lot of medical research. We might store and use your blood or urine or other specimens for research. If this happens, all your personal information is taken off the specimen.

If you do not want your specimens used for research, please tell your nurse or doctor.

If you want to read about health information privacy.